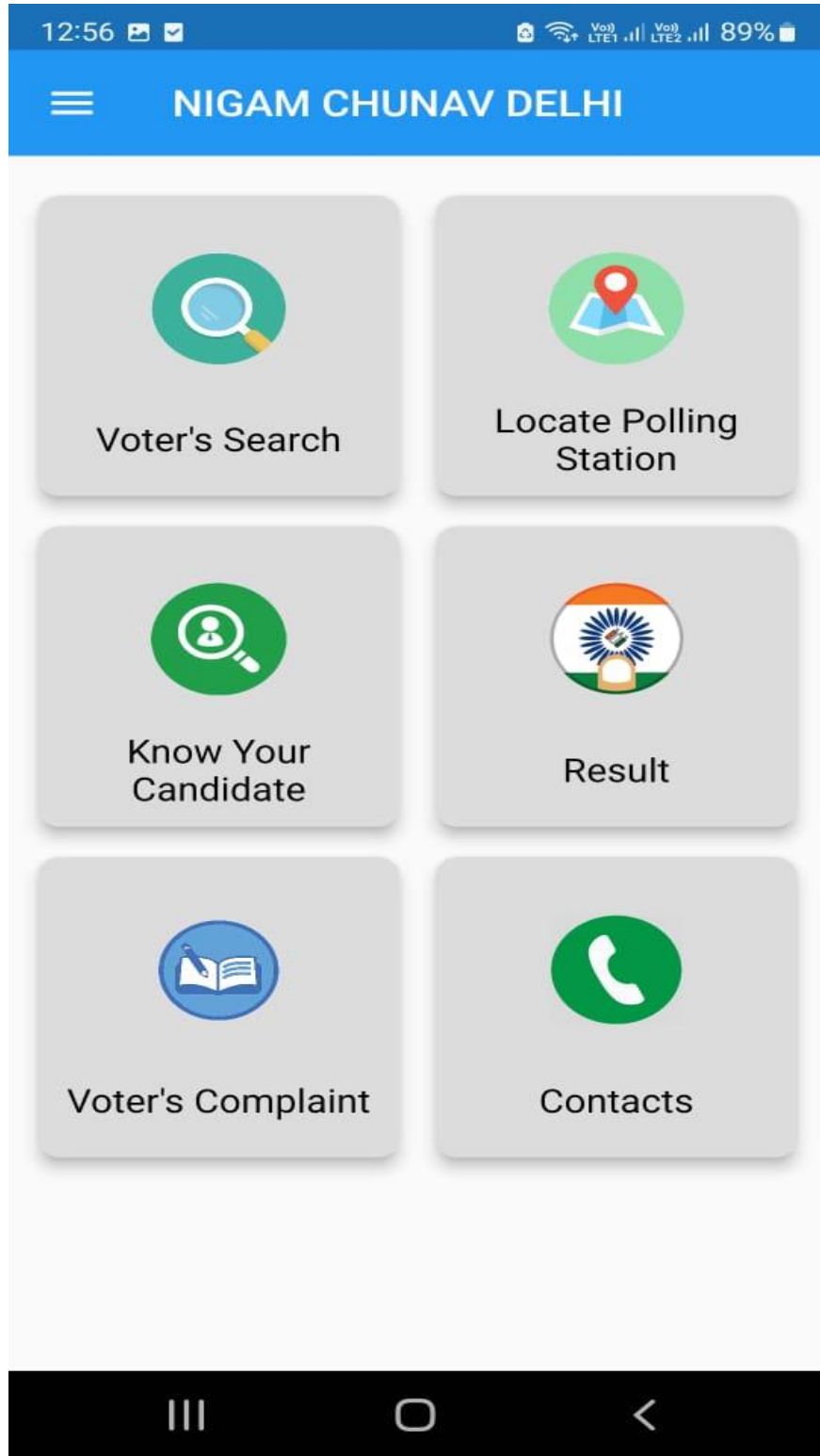


STATE ELECTION COMMISSION, DELHI

NIGAM CHUNAV MOBILE APPLICATION

USER MANUAL



Version : beta version 1.0.2

Disclaimer

Nigam Chunav Application:

We thank you for sparing your valuable time for using Nigam Chunav Application. Before proceeding further, we encourage you to read the terms carefully and agree to abide by it. Should you have any reservations about the following terms set out for the app, you are free to exit and uninstall the app.

This version of the Nigam Chunav App has been built on the basis of functional testing and feedback through beta testing. Additional inputs from the users for this version shall be evaluated on their merit, and only suggestions found suitable by SEC shall be incorporated in the iterative builds and con-sequential final release of the app. Therefore, you are encouraged to always use the latest build of the Nigam Chunav App whenever updates are available.

The Nigam Chunav Mobile App offers the convenience to all Citizens of finding names in the electoral roll, Locate their Polling Station on Maps, Know about Candidate and affidavits, Viewing results, Filing complaints, Contact information and receiving the reply on their mobile application with few clicks and minimal information. The Buttons search, available at the dashboard of application, offers ease of access, and easy navigation.

The State Election Commission, Delhi does not give any warranties, whether express or implied, as to the suitability or usability of the mobile applications. SEC could use the uploaded data for official purpose as its own discretion without any further notice. Should you encounter any bugs, glitches, lack of functionality or other problems on the application, please let us know immediately by writing to us at stateelectioncomm.delhi@gmail.com itself.

ALL SCREEN SHOTS SHOWN IN THIS MANUAL ARE FOR DEMONSTRATIVE PURPOSES ONLY. DO NOT CO-RELATE WITH ACTUAL DATA.

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1.Overview

The State Election Commission, Delhi has launched an online application for citizens to Search their Ward no, Ward name, Polling Station No, Polling Station Name, Locate Polling Station on Maps, Know about candidates and their affidavits of any ward, View Results on Counting day, raise Complaint for model code of conduct (MCC) violations during the election period and view various contacts related to General Election to MCD-2022. The application is called 'NIGAM CHUNAV DELHI' to help citizens of our Delhi to get MCD -2022 election related information and raise complaints, if any, which would help in the conduct of free and fair elections. NIGAM CHUNAV DELHI is a user-friendly application. Citizens can download the application from Google Play Store for Android Phones and AppStore for iPhones. NIGAM CHUNAV allows vigilant citizens to give live reports on incidents of MCC violation within minutes of having witnessed them. They don't have to rush any more to the office of the returning officer in their assembly constituency. Once an incident of MCC violation is reported by NIGAM CHUNAV, it is forwarded to a Return Officer's Office for investigation. In case of a registered complaint, a unique ID number is generated to allow the citizen to track her complaint status.

2.Installation

To install this application, users have to go through the following steps:

Step 1: A User can go to Google Play Store or Apple AppStore

Step 2 : Search Nigam Chunav Delhi

Step 3: Click on Download icon and install

Step 4 : The application is installed; now, you are ready to use Nigam Chunav Delhi app at the click of finger.

Step 5 : Note that while installation of this app,

- a. Give access to app for device's location.
- b. Give access to app for photos and media on your device.

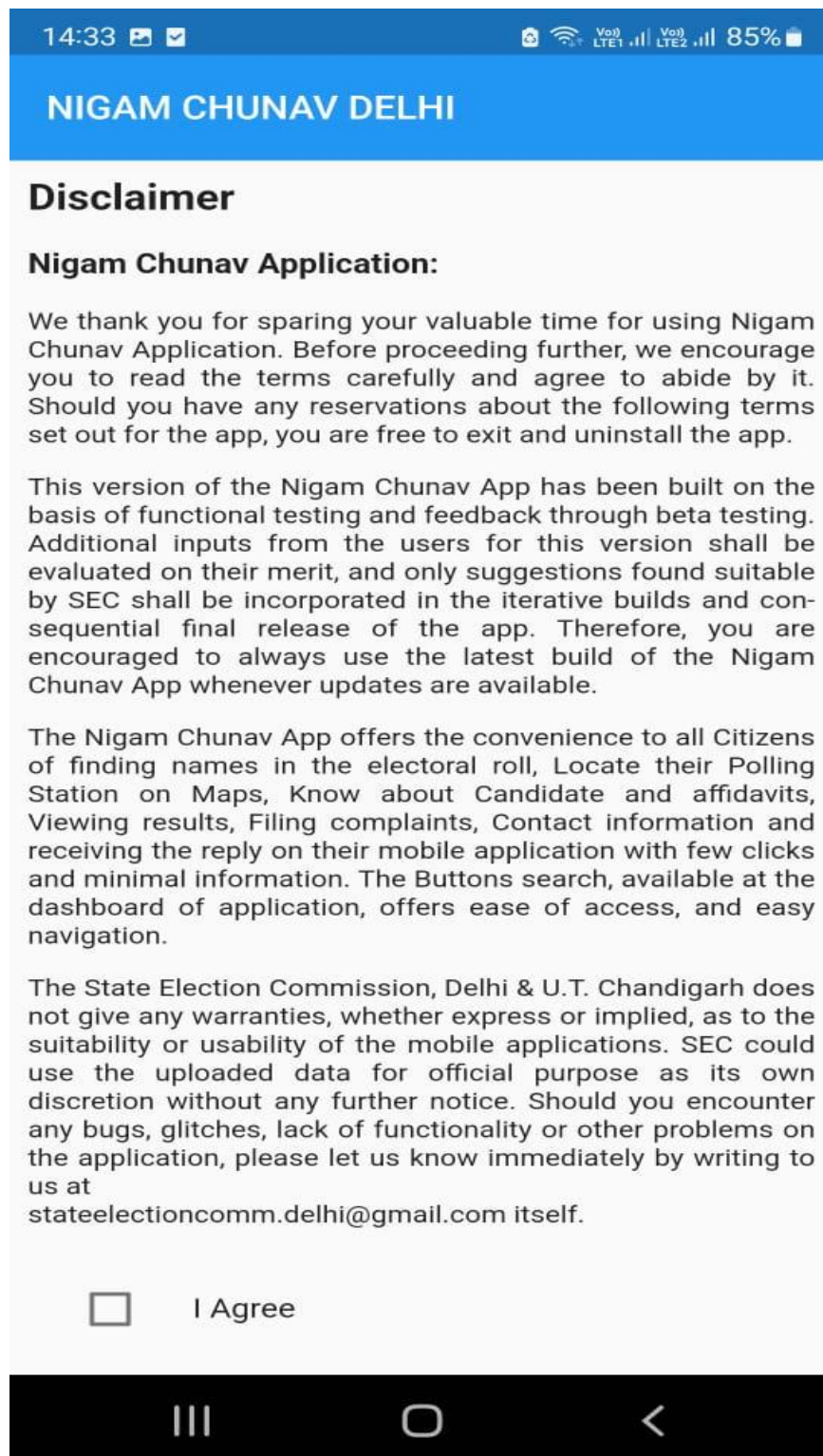
3.Sign In

This application is compatible with Android version 9.0(Pie) or above mobile devices and on iPhone 6 or above Apple devices. The application runs on good internet connection and GPS enabled settings in phone. The Application is offering following modules

1. Voter Search
2. Locate Polling Station
3. Know your Candidate
4. Results
5. Voter's Complaint
6. Contacts

4.NIGAM CHUNAV DELHI MOBILE APP

Before start of application, user have to agree with the Disclaimer as shown below.



4.1 Voter's Search

Voter's Search

Check Your Name in the Voter's list
(Electoral Roll)

☒ Voter Name☐ Epic No

MCD *
DELHI▼

Assembly Constituency No *
SHALIMAR BAGH▼

Ward No *
SHALIMAR BAGH-B▼

Voter Name *
anil

Father/Husband Name *
kumar

Sex

Search

* Voter Name and Father/Husband Name are Mandatory Fields

14:42

VoLTE1 VoLTE2 84%



Voter's Search

Check Your Name in the Voter's list (Electoral Roll)



Voter Name



Epic No

Voter ID No *

|



Search

* Voter ID No is Mandatory Fields



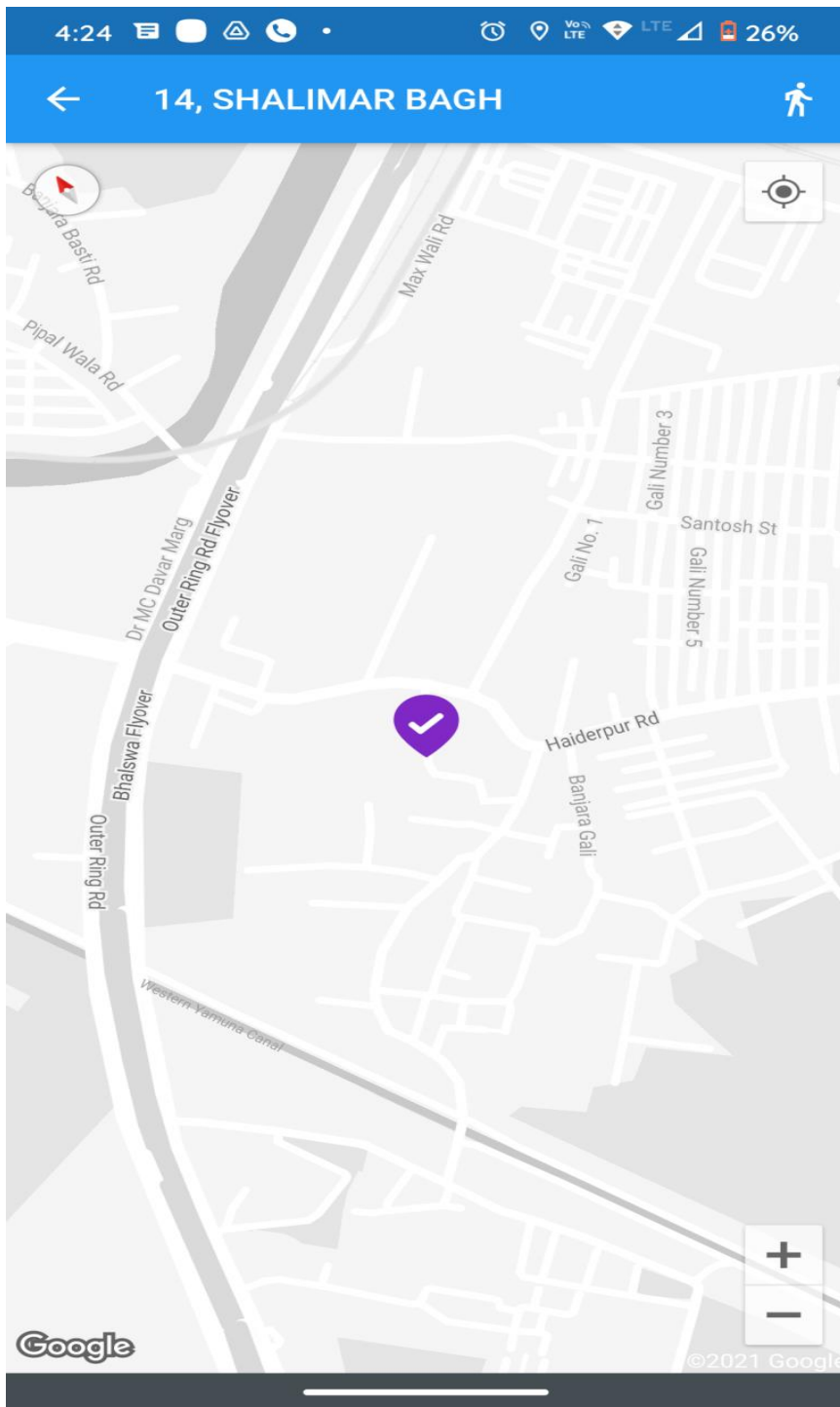
← Voters Detail

Sr. No	1088
Voter ID No	[REDACTED]
Name	[REDACTED]
Father's Name	[REDACTED]
Address	[REDACTED] -APPITAM PURA
Age	31
Sex	Male
Assembly Constitution No	14, SHALIMAR BAGH
Ward Name	SHALIMAR BAGH -NORTH (062-N)
Polling Station Name	(PsNo : 9A, PartNo : 94) NORTH DELHI MUNICIPAL CORPORATION PRIMARY CO-ED VIDYALAYA, SHALIMAR VILLAGE
Status	Active



View Polling Location

Sr. No	543
--------	-----



4.2 Locate Polling Station

4:26

VoLTE

LTE

26%

←

Locate Polling

Check Your Name in the Voter's list

(Electoral Roll)

☐ Voter Name

☐ Epic No

☒ Polling Station

Corporation

NORTH

▼

Assembly Constituency No

BAWANA (7)

▼

Ward No

ROHINI-C (032-N)

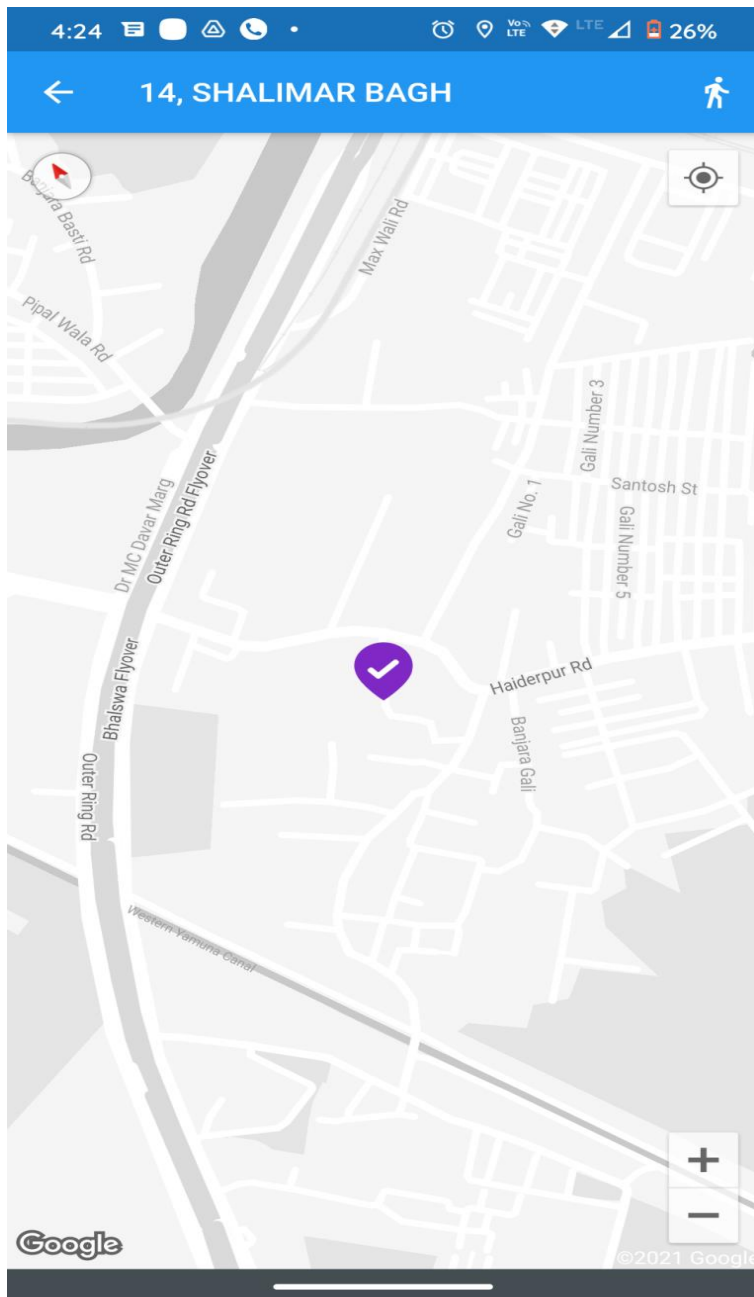
▼

Polling Station

MC PRY SCHOOL SEC-25 ROHINI ROHINI SEC 25

▼

🔍 Search



4.3 KNOW YOUR CANDIDATE

The screenshot shows a mobile application interface for 'Know Your Candidate'. At the top, there is a status bar with the time 3:37, signal strength, Wi-Fi, LTE, and 50% battery. Below the status bar is a blue header with a back arrow and the title 'Know Your Candidate'. The main content area is white and contains two dropdown menus: 'Corporation' and 'Ward No'. Below these are two blue buttons: 'Contesting Candidate Search' with a magnifying glass icon and 'Nomination Summary' with a person icon. The bottom of the screen shows a dark navigation bar.

08:57
VoLTE
VoLTE
83%

DELHI

DELHI - All Wards

All 19	Accept 18	Reject 1	Withdrawal 1	Final 2
-----------	--------------	-------------	-----------------	------------

NARELA

All 6	Accept 5	Reject 1	Withdrawal 1	Final 2
----------	-------------	-------------	-----------------	------------

BANKNER

All 2	Accept 2	Reject 0	Withdrawal 0	Final 0
----------	-------------	-------------	-----------------	------------

HOLAMBI KALAN

All 2	Accept 2	Reject 0	Withdrawal 0	Final 0
----------	-------------	-------------	-----------------	------------

ALIPUR

All 1	Accept 1	Reject 0	Withdrawal 0	Final 0
----------	-------------	-------------	-----------------	------------

4:27
VoLTE
26%

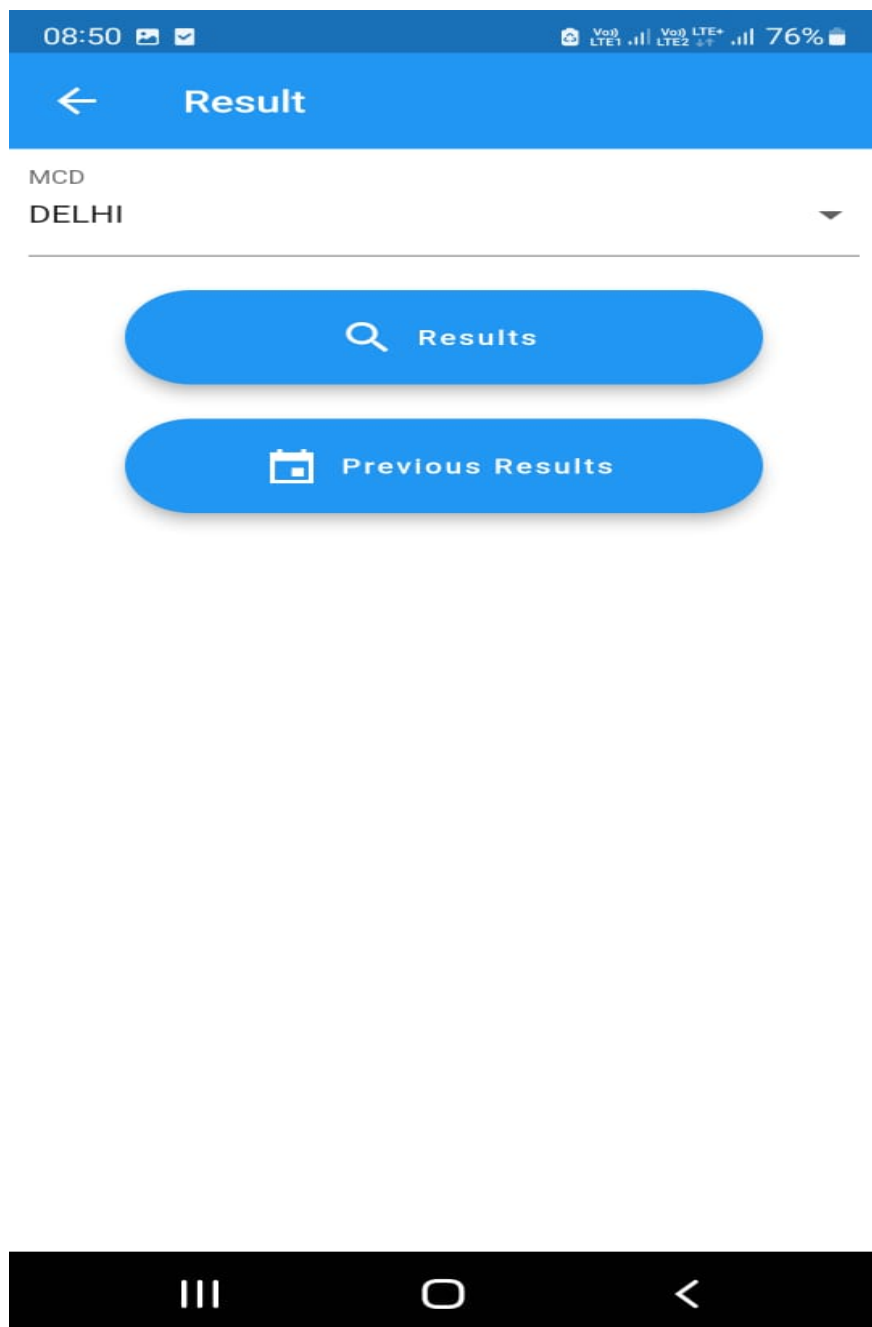
SURBHI JAJU

Candidate Info

Name	SURBHI JAJU
Party Name	BHARTIYA JANATA PARTY
Symbol	LOTUS
Address	B-104, GALI AKHIL, B.R.G.B, SHALIMAR VILLAGE, SHALIMAR BAGH, NORTH WEST DELHI, DELHI-110088
Age	36
Sex	Female

Candidate Affidavit

4.4 RESULTS





Previous Result

Corporation

NORTH



General Election 2017



Bye Election 2021

General Election 2017 Result

Party Name	Winner
AAM AADMI PARTY	21
BAHUJAN SAMAJ PARTY	1
BHARATIYA JANATA PARTY	64
INDEPENDENT	2
INDIAN NATIONAL CONGRESS	16



View Details

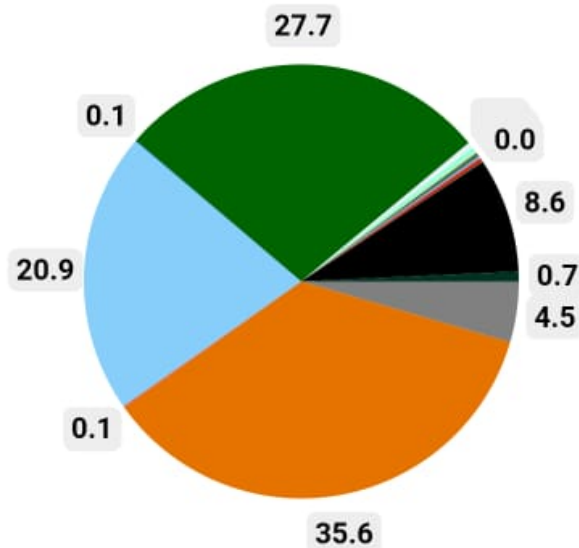


Vote Share





Vote Share



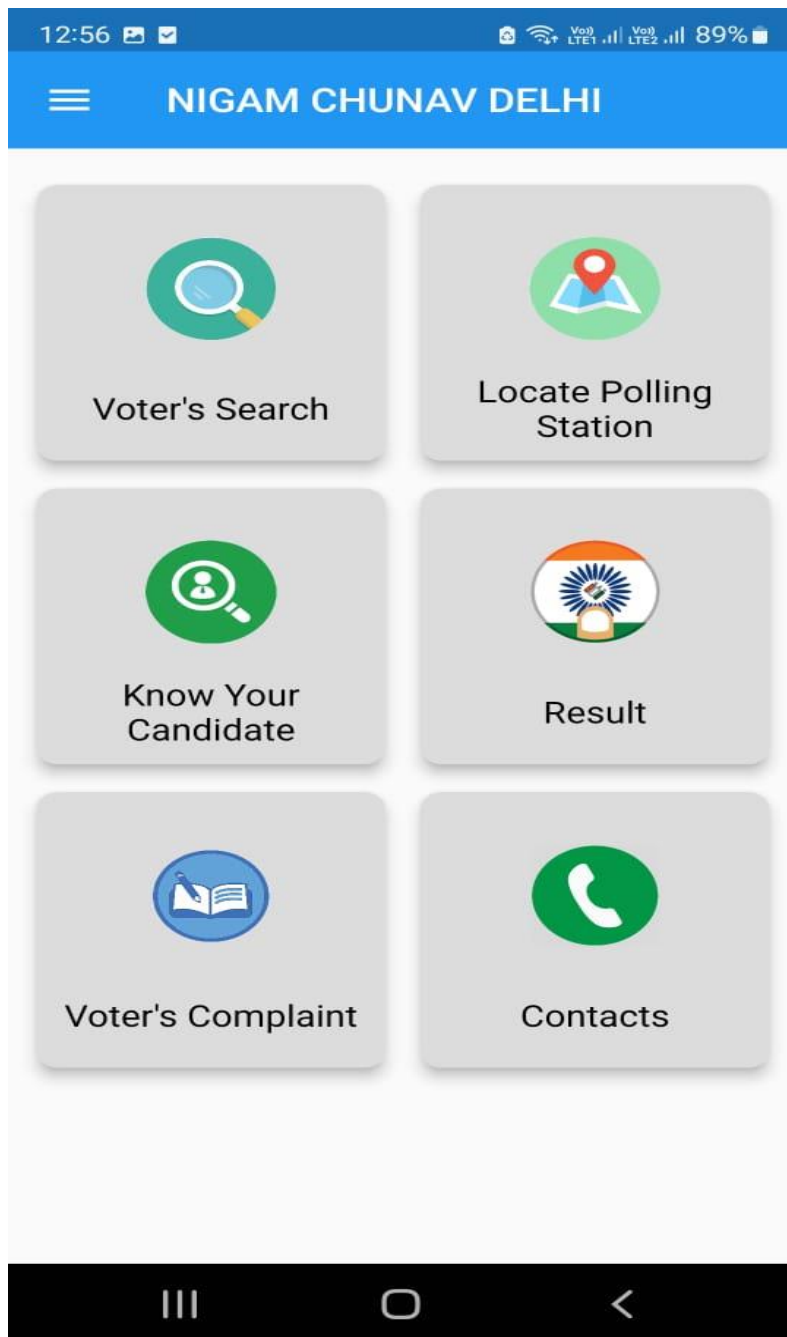
- BAHUJAN SAMAJ PARTY - 4.52%
- BHARATIYA JANATA PARTY - 35.61%
- COMMUNIST PARTY OF INDIA - 0.05%
- COMMUNIST PARTY OF INDIA (MARXIST) - 0.06%
- INDIAN NATIONAL CONGRESS - 20.94%
- NATIONALIST CONGRESS PARTY - 0.06%
- AAM AADMI PARTY - 27.73%
- ALL INDIA FORWARD BLOC - 0.16%
- INDIAN NATIONAL LOK DAL - 0.26%
- INDIAN UNION MUSLIM LEAGUE - 0.00%
- JAMMU & KASHMIR NATIONAL PANTHERS PARTY - 0.0
- JANATA DAL (UNITED) - 0.50%
- LOK JAN SHAKTI PARTY - 0.12%
- RASHTRIYA JANTA DAL - 0.01%
- RASHTRIYA LOK DAL - 0.19%



4.5.Voter's Complaint

The Login screen gives a user two options to sign in the application:

1. By registering personal details, including name, address and mobile number.
2. Anonymously i.e. without sharing your personal details,





Login



State Election Commission Delhi

Enter your mobile no.

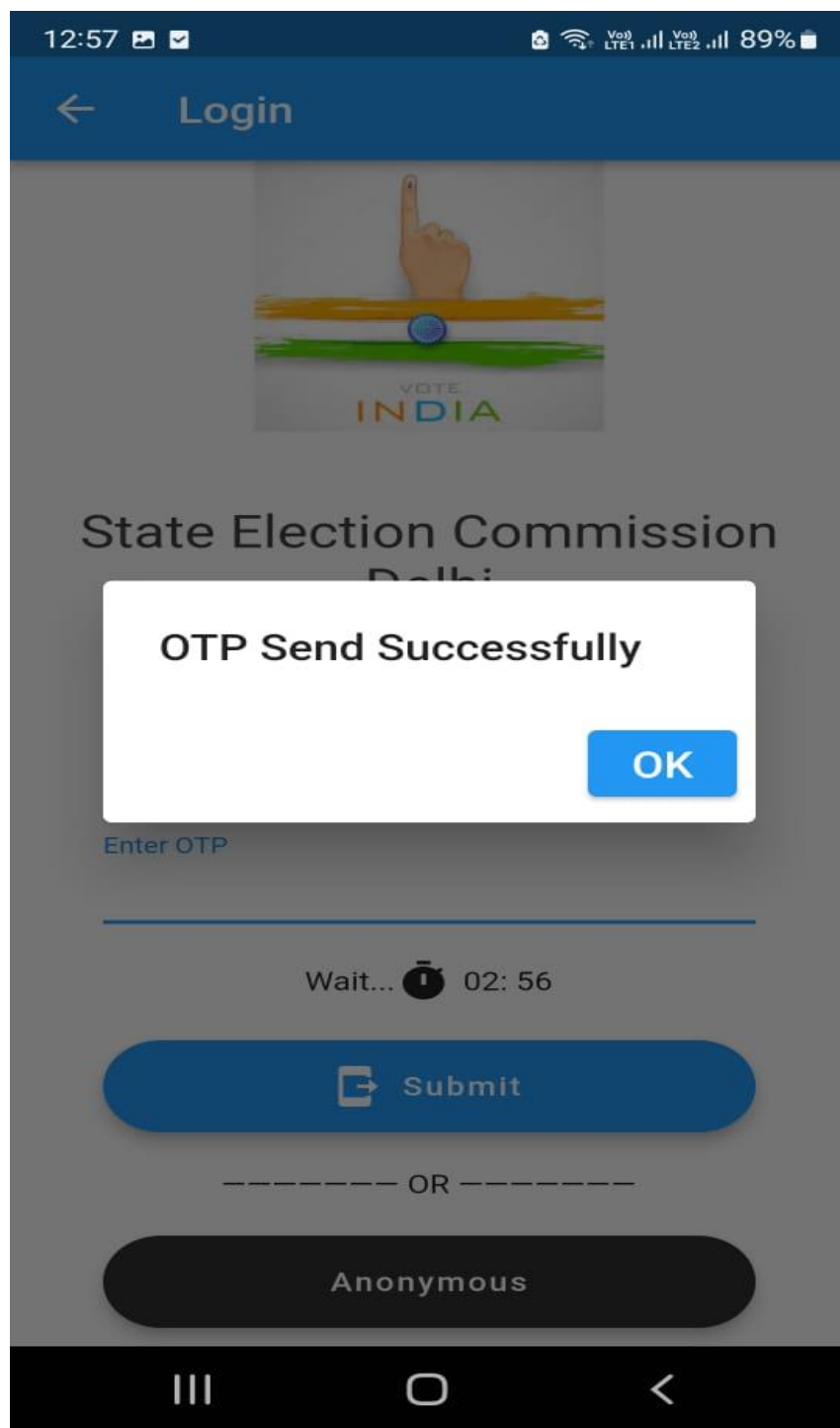


Send OTP

----- OR -----

Anonymous





15:08

VoLTE1 VoLTE2 82%



Update Profile

Mobile *

[Redacted]

Name *

Abcdefgh

Category *

Citizen

Address *

56, TBK nagar, Delhi

State *

Delhi

District *

East Delhi

Pincode




110051


Cancel

Update




12:58





Complaint Form



DELHI

Assembly Constituency No

ADARSH NAGAR

Ward No

DHIRPUR

Complaint Category Type

ELECTION PERIOD

Sub Category Type


GENERAL


Subject

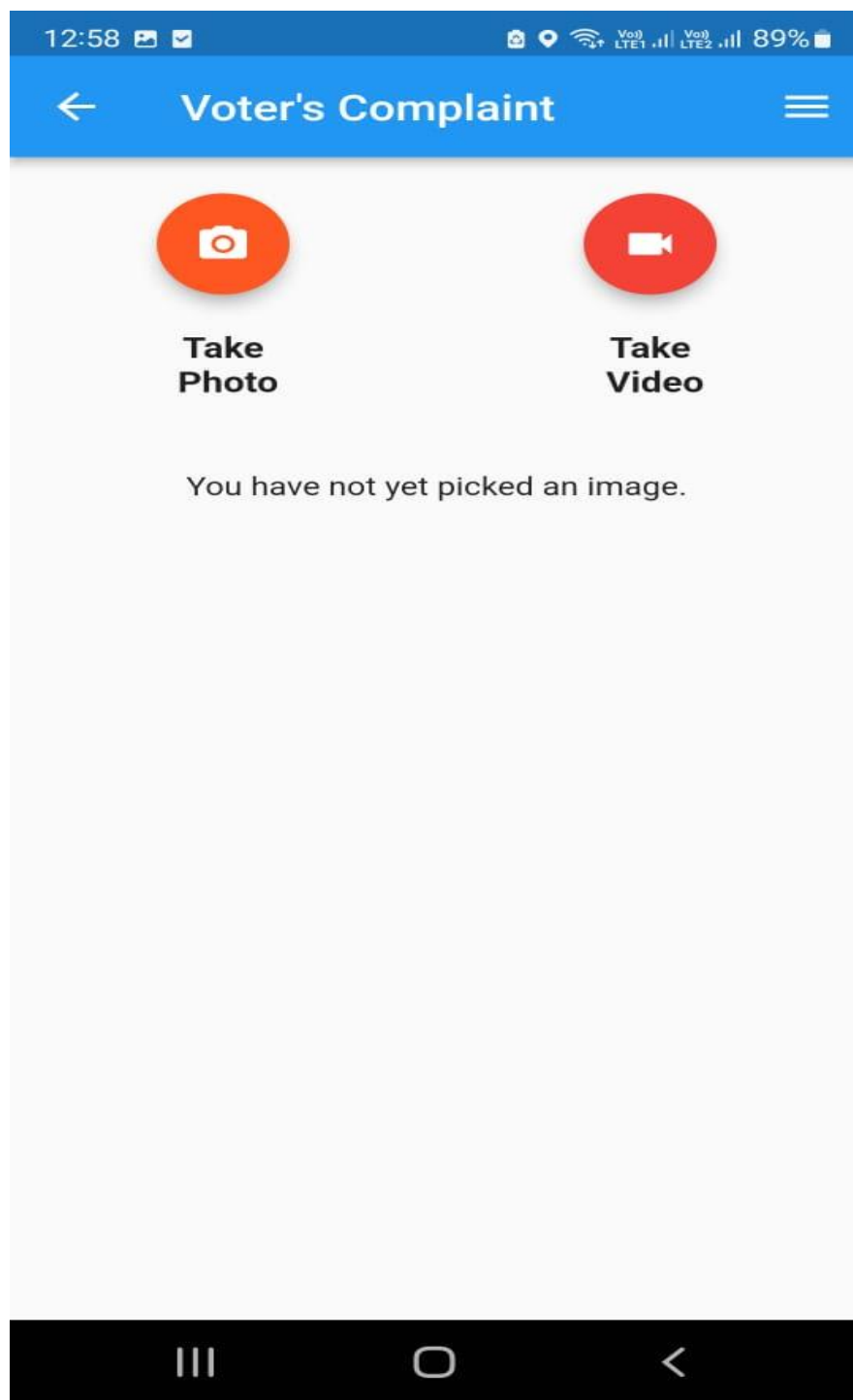
AC,PART NO AND NAME IS NOT KNOWN.

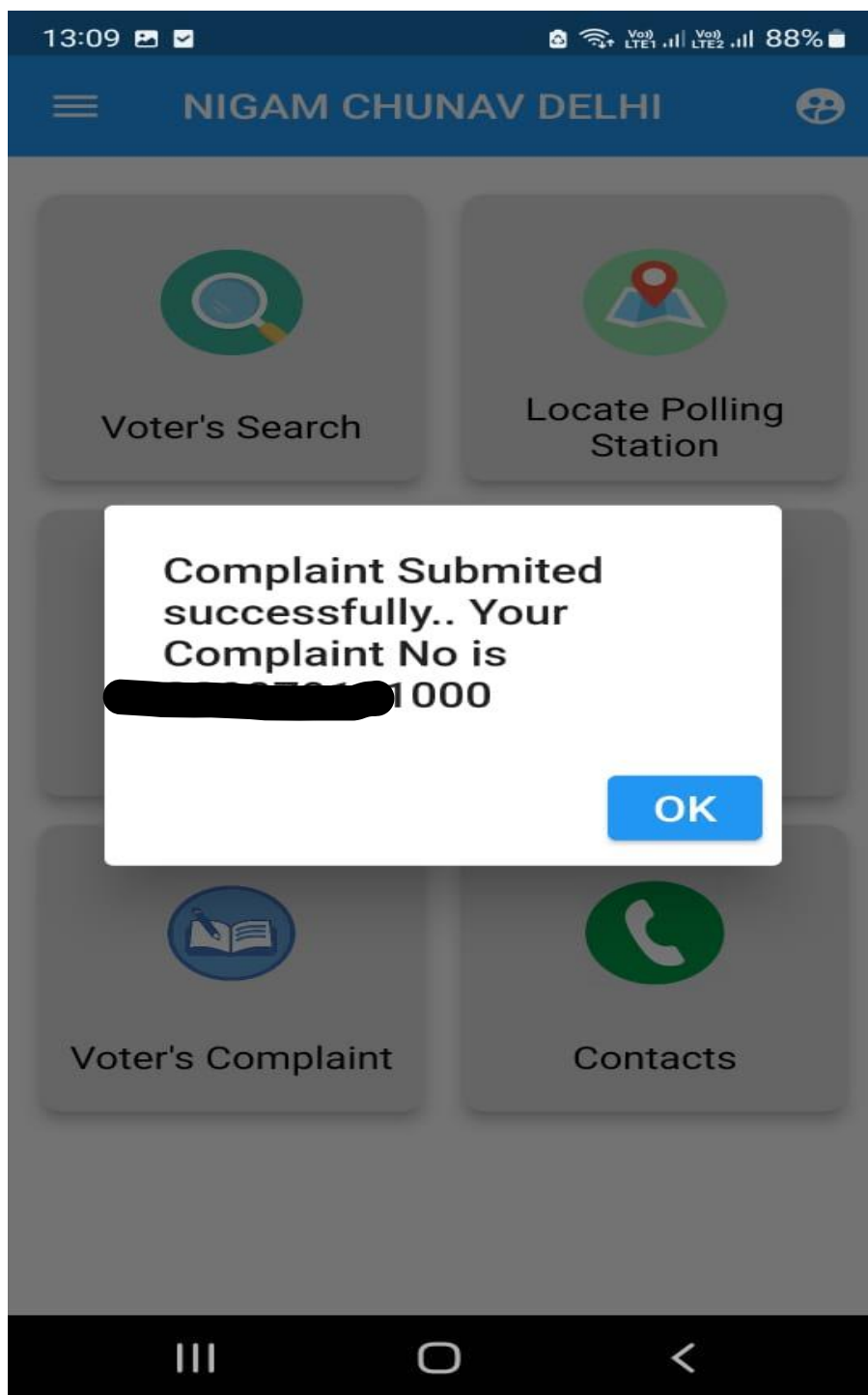
Details*

zubair

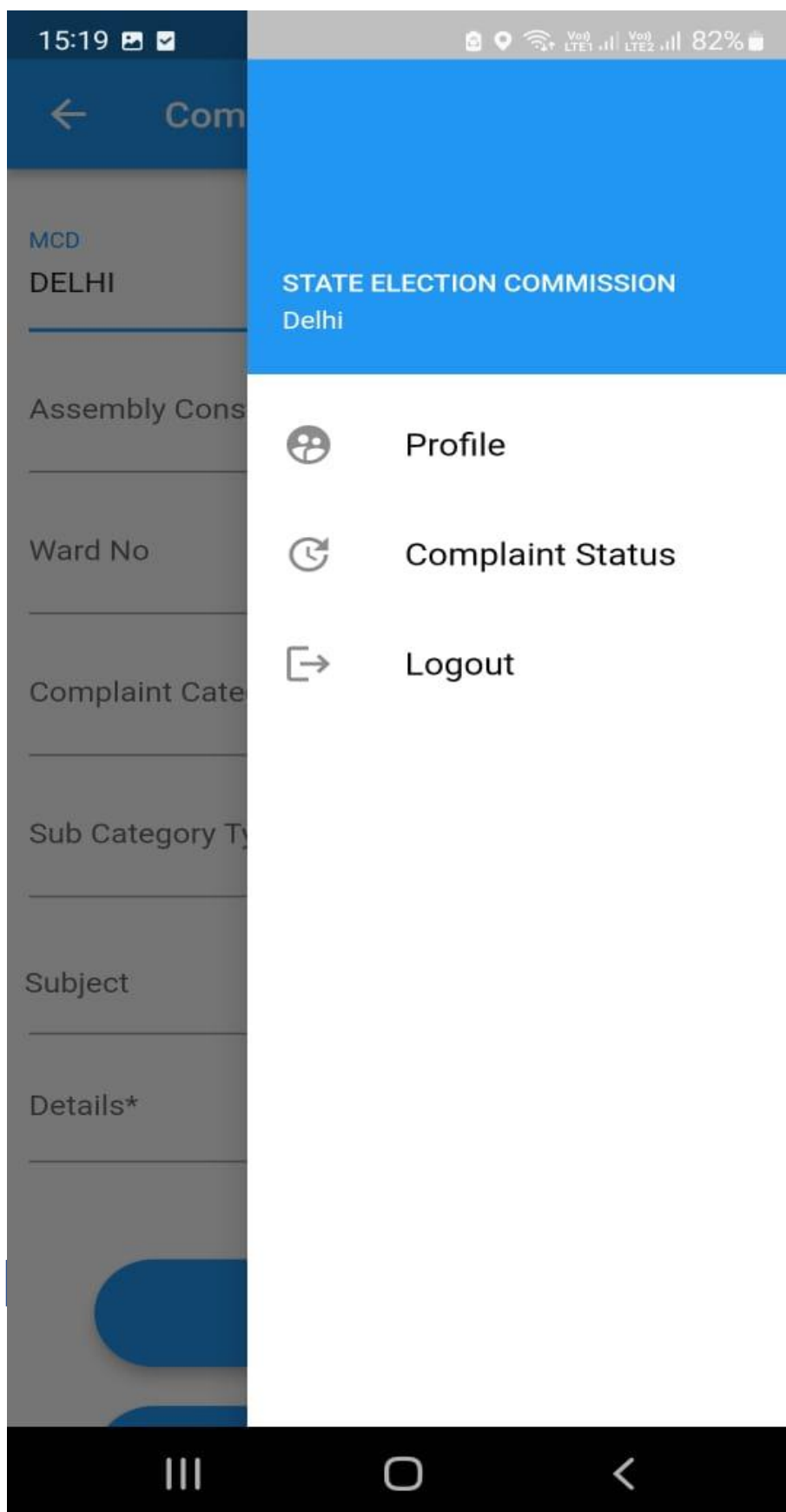
 Submit

 Upload Image/video





COMPLAINT STATUS





Complaint Summary

NARELA

Total
1Completed
0Rejected
0Pending
1

KADIPUR

Total
1Completed
0Rejected
0Pending
1

DHIRPUR

Total
2Completed
2Rejected
0Pending
0

ADARSH NAGAR

Total
1Completed
0Rejected
0Pending
1

AZADPUR

Total
1Completed
0Rejected
0Pending
1

NEW ASHOK NAGAR



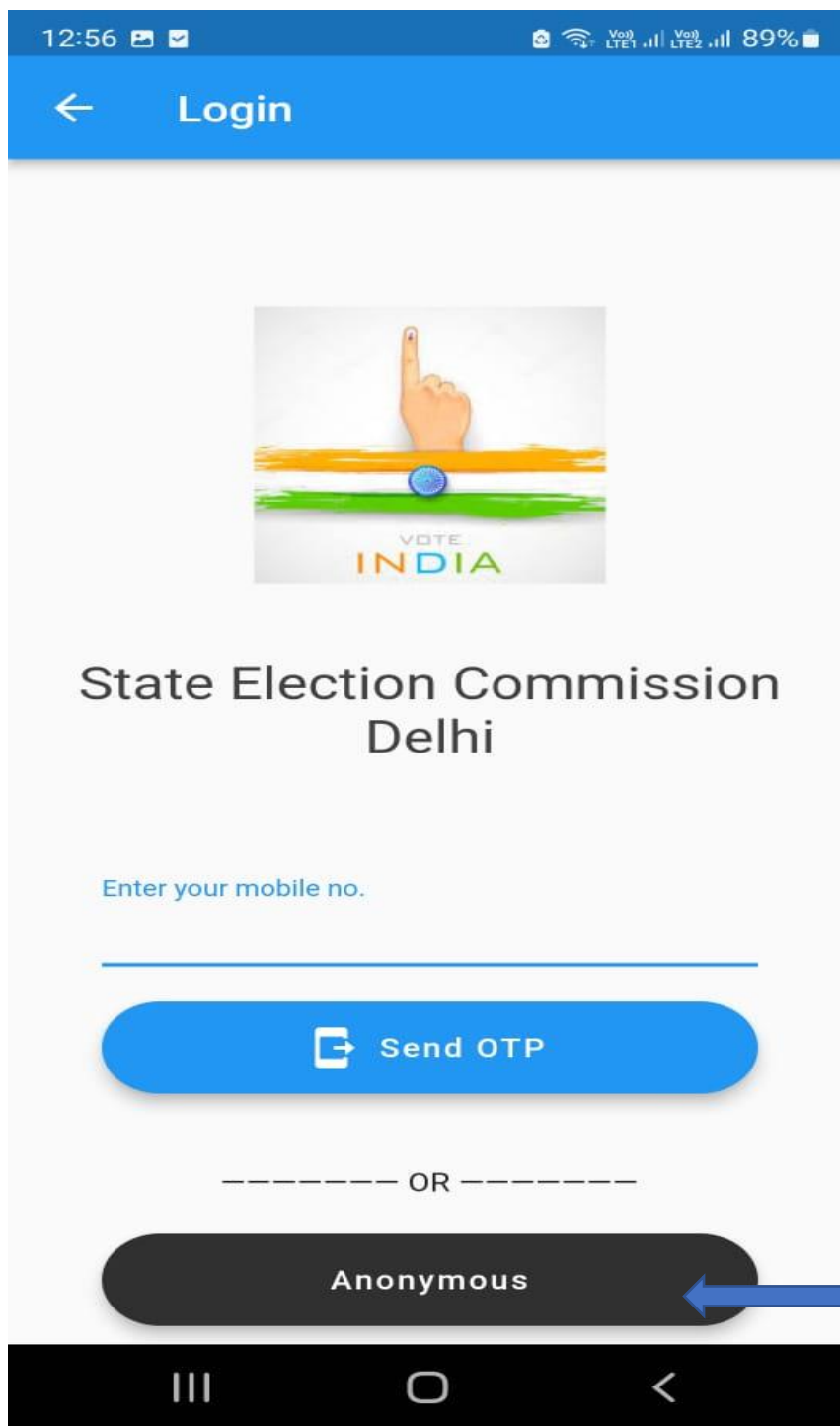


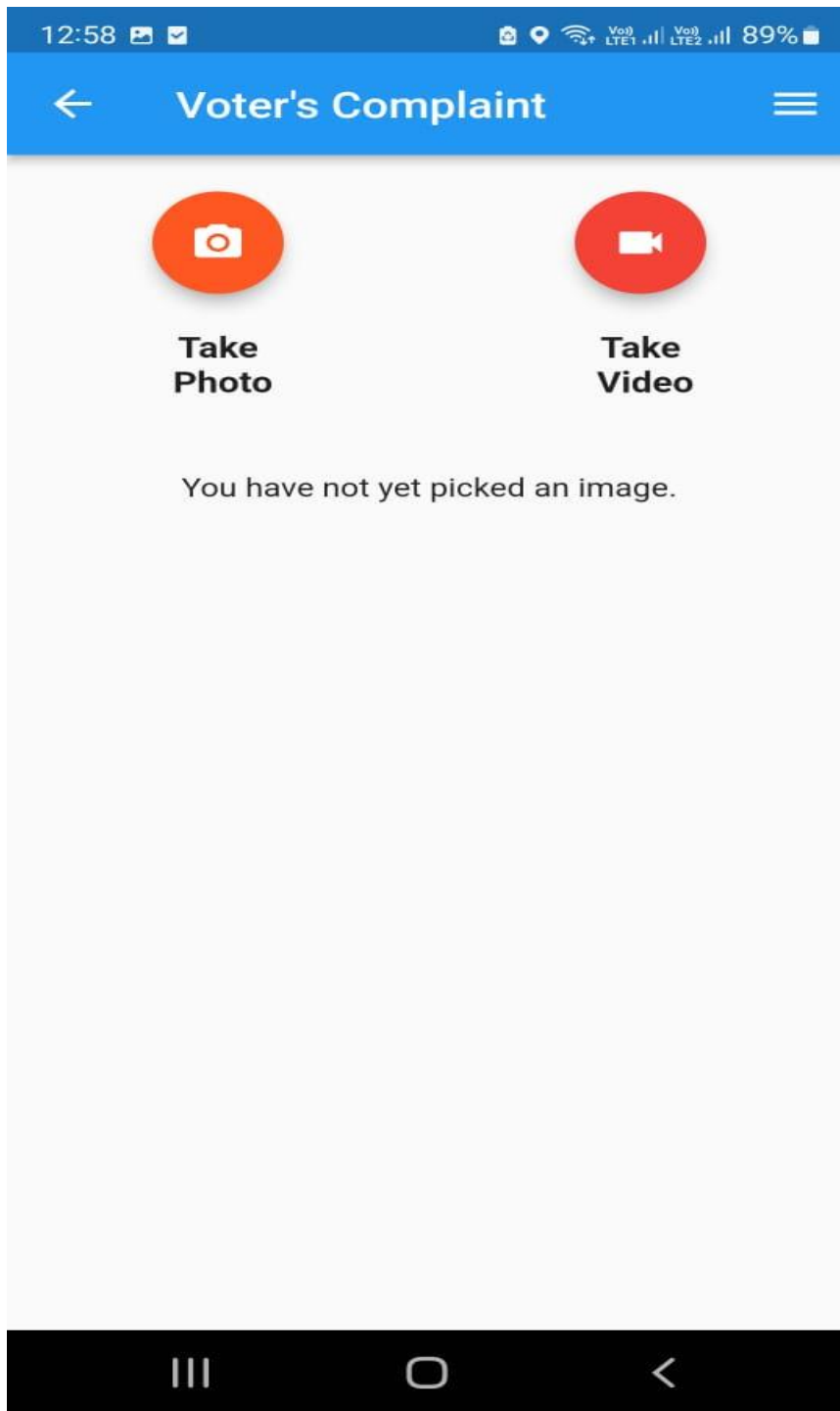
Date	28-Oct-2022 07:01:00
DMC Type	
Ward Name	1
Category	ELECTION PERIOD
Subject	CANDIDATE EXPEN DITURE(BANNER/ FLAG OF POLITICAL CANDIDATE/ PARTY)
Details	abc iphone
Status	Pending



Image/Video

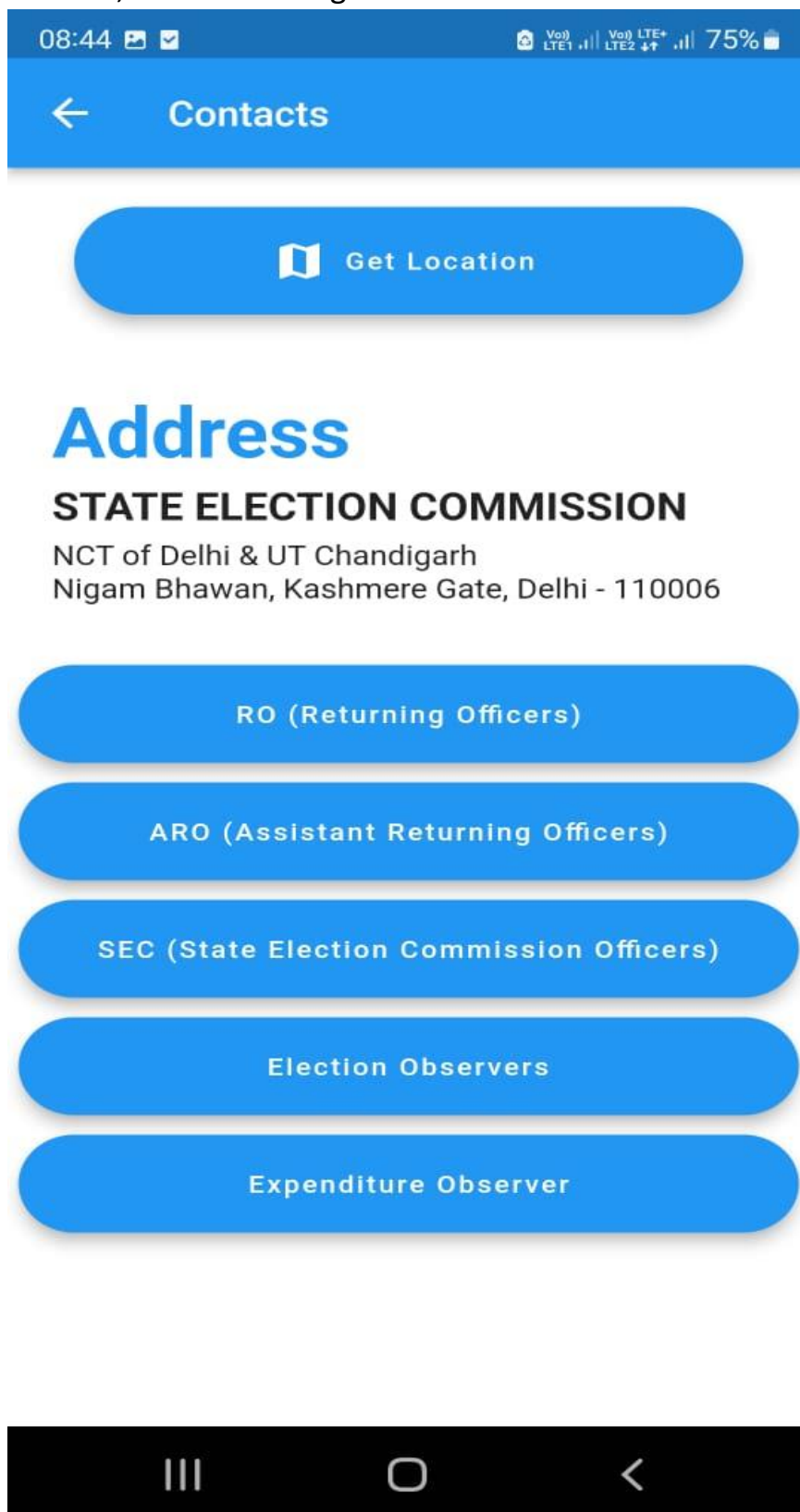






4.6 CONTACTS

This option shows all contacts information of SEC officers, Returning Officers, Asst. Returning Officers.



5 Feedback

The users can submit their feedback while using the application with respect to issues/ bugs or any suggestion for improvements. They can send email to stateelectioncomm.delhi@gmail.com

TROUBLESHOOTING

1. Android Version

- a. Android version 9 (Pie) or above

2. iPhone Version

- a. iPhone 6 or above

3. VOTER'S COMPLAINT- SMS OTP NOT DELIVERED

- a. Due to Network congestion, there may be delay in SMS delivery of OTP (One Time Password). Please wait for 3 minutes and RESEND again. If OTP not received even after Resend, use Anonymous Complaints option to register urgent complaints. For normal complaints try after some time.

4. APP HANGS WHILE IMAGE / VIDEO UPLOADING FOR COMPLAINTS

- a. For Complaints image/video uploading your Location services must be on.
- b. You must have sufficient memory available for the app to run smoothly. Free up your phone memory.
- c. Mobile network or Wireless network must be in good condition.
- d. Wait for minimum 10 seconds for the image to upload after submit.
- e. Wait for minimum 15 to 20 seconds for the video to upload after submit.
- f. Restart your Mobile phone if image/video not uploading even after applying all options.

5. LOCATE POLLING STATIONS NOT WORKING

- a. GPS location must be on
- b. Google maps or Apple Maps must be installed

6. APP HANGS WHILE VOTER'S SEARCH

- a. You must have sufficient memory available for the app to run smoothly. Free up your phone memory.
- b. Mobile network or Wireless network must be in good condition
- c. Wait for 10-20 seconds after click on Search
- d. Restart your Mobile phone if image/video not uploading even after applying all options.

7. CANDIDATES AFFIDAVIT NOT VISIBLE ON CLICK

- a. By default, all affidavits get downloaded into your Download folder.
Check your download folder and open affidavit there.

*******END*******